

# Service Standards – Keeping of Pets

## Tai Ceredigion's mission statement

"To be a first class bilingual landlord and employer that puts tenants first, provides quality homes and benefits communities and the local economy".

## Standard

A domestic pet is defined as a dog, cat ( up to a maximum of 2 dogs or 2 cats or a combination of 1 dog and 1 cat per property), a small caged bird, such as a canary or budgerigar, small animals such as rabbits, hamsters, guinea pigs, mice, gerbils and domestic rats, fish, non-poisonous insects spiders, snakes and reptiles which must be appropriately contained.

The maximum number of dogs/ cats although detailed above, is dependent on the size of the animal compared to the property in question, for example two large dogs may not be appropriate for a studio flat.

There is also a limit to the number of small animals that are permitted. They must be housed appropriately and the sex of the animal known to prevent breeding.

Permission for a domestic pet will only be considered where a "Pet Application Form" has been completed and we have confirmation that the pet has been registered with a local veterinary practice.

Pet ownership is a privilege and not a right. Tenants who keep pets without written consent from Tai Ceredigion may have enforcement action taken against them and/ or be asked to rehome the pet if retrospective permission cannot be given.

## **Permission to keep the above mentioned pets is conditional on the tenant making sure that their pets do not:**

- Damage anyone's property, including their own home. If a pet damages a home, including fixtures and fittings, the resident will be charged the cost of putting right the damage, including the cost of any professional cleaning required
- Injure, annoy or frighten anyone
- Cause a nuisance to anyone else, for example, make too much noise; cause a smell; foul communal areas
- Create a health risk to others

## Abandoned pets

It is the tenant's responsibility to rehome their pets responsibly, if they are no longer able to care for them. If a tenant moves out, abandons or is evicted from a Tai Ceredigion property and leaves a pet behind, Tai Ceredigion will contact an appropriate agency e.g. RSPCA , Community Dog Warden, local animal shelter to assist in rehoming.

Any costs incurred by Tai Ceredigion in dealing with animals left behind will be recharged to the tenant.

A copy of our Keeping of Pets Policy and Procedure is available upon request on 0345 606 7654 or email [post@taiceredigion.cymru](mailto:post@taiceredigion.cymru)

**These Standards will be reviewed regularly, at least every three years.**

Reviewed 030919

